

SUMMIT PROGRAMME

| TIME | ITINERARY |
|---------|---|
| 8.00am | <i>Registration of Delegates</i> |
| 8.50am | <i>Arrival of YB Tuan Gobind Singh Deo Minister of Communications and Multimedia Malaysia</i> |
| 9.00am | Address by Dato' Seri Ivan Teh - Organising Chair |
| 9.05am | Welcome Remarks by Ganesh Kumar Bangah – PIKOM Chairman |
| 9.10am | <i>Ministerial Keynote Address and Official Opening of PIKOM Leadership Summit & Launch of ICT Strategic Review By YB Tuan Gobind Singh Deo - Minister of Communications and Multimedia Malaysia</i> |
| 9.20am | <i>Partners Recognition</i> |
| 9.30am | Special Address <i>by Datuk Yasmin Mahmood - CEO of MDEC</i> |
| 9.40am | Special Address <i>by Yvonne Chiu – Chairman of WITSA</i> |
| 9.50am | <i>Ministerial Tour of Partners and Start-Up Showcase</i> |
| 10.00am | Tea Break |
| 10.30am | <p>Keynote Speaker I <i>Human Intelligence vs Artificial Intelligence (Hybrid) - Powered by Fusionex</i> Speaker: Jacob Isaac, Managing Director, New Technologies, Fusionex International</p> <p><i>The field of artificial intelligence has improved by leaps and bounds and companies around the world are realizing its potential benefits and even started to reap profits from it. Firms like Morgan Stanley are using AI to manage clients' money. A McKinsey paper estimated the impact of AI on the worldwide economy to be \$13 trillion by 2030. Knowledge is power, they say. Now we've made machines that can access the sum total of human knowledge from the Internet and make decisions based on that information. But how do we use AI in our industry.</i></p> |

SUMMIT PROGRAMME

| TIME | ITINERARY...CONT'D |
|---------|--|
| 11.00am | <p>Panel Session I <i>IR 4.0 – What Businesses Need to Know The Taiwan Experience - Powered by Taiwan Excellence</i></p> <p>1. Sharing the Taiwan Experience & the role of Taiwan Excellence by Mr. David Hsu, Director of Economic Division, Taipei Economic and Cultural Office in Malaysia</p> <p>2. Sharing by ICP DAS on “Implementing Solutions of Industry 4.0 with IIoT (industrial IoT)” <i>When there are more sensors and devices on the field, it usually takes a while to collect this information. ICP DAS can help to quickly integrate these devices, visualize the data, and manage it through numbers. By providing factory solutions, you can learn about production quantities, production processes, production reports and abnormal warnings. By collecting these key data, you can easily grasp the real-time information and improve the management process. Next, share some practical application cases, such as: warehouse management temperature and humidity control system, photo control system, ice water host equipment management, control room alarm system, unmanned room temperature and humidity detection system.</i> by Albert Lee, Representative of ICP Das in Malaysia Market</p> <p>3. Sharing by Hiwin on “Smart Manufacture leads innovation of key components development & application” <i>Hiwin Technologies Corp. is the leading brand of motion control and system technology manufacturer. Products range from ball screw, guideway, bearing to industrial/medical robot, rotary table, with characteristics of high speed, high precision, multifunction, and eco-friendly. Hiwin products are well established in the automation, semi-conductor, electronics, medical and precision machining industries.</i> by Taddy Chen, Managing Director, Hiwin Singapore Pte Lte</p> <p>4. Sharing by Advantech <i>The manufacturing sector of Malaysia contributes to about 30% of GDP, indicating heavy reliance on manufacturing. With the challenges of domestic labor shortages and global manufacturing competitiveness, Malaysia is embracing Industry 4.0 and seeks new techs and solutions to increase visibility and optimization in production and manufacturing management. Advantech makes the applications and innovations of Industry 4.0 possible, now collaborating with partners to provide domain-focused solutions for a wide array of applications and to establish a local Industry 4.0 ecosystem to accelerate industrial transformation.</i> by Elvin Ng, Sector Head of Industrial IoT Asean Region, Advantech</p> |

SUMMIT PROGRAMME

| TIME | ITINERARY...CONT'D |
|-----------------------|---|
| <p>12.00pm</p> | <p>Panel Session II</p> <p><i>Cyber Security – Beyond Data and IOT -Powered by Dimension Data</i></p> <p>1st presentation: by Alvin Yeo – NTT Data</p> <p><i>Digital Transformation promises to bring businesses to new heights with better customer experiences and allowing a faster time to market. Yet cyber-security issues continue to be prevalent and how to approach it is a concern to many.</i></p> <p><i>Hybrid cloud strategy is the foundation to many digital transformation journeys and this offers a unique opportunity to redesign security using a holistic approach to address business requirements, regulations, security infrastructure and controls needed for cloud security. This session aims to explore this approach and allow a re-think for security as the new business transformation and enabler.</i></p> <p>2nd presentation: by Tengku Shahrizam – CISCO</p> <p><i>Security enables digital transformation. In today’s hyper-connected world, every company is becoming a technology company, which means that every company needs to have security high on the boardroom agenda. Security must not be an afterthought strategy. Organizations that make cybersecurity a critical foundation for their digital growth strategies will accelerate innovation and time to market.</i></p> <p>3rd Panel Session</p> |
| <p>1.00pm</p> | <p><i>Lunch Break & Visit to Partners and Start-Ups Showcase</i></p> |

SUMMIT PROGRAMME

| TIME | PIKOM LEADERSHIP SUMMIT @ Ballroom 1 | SMART SOURCING SUMMIT @ Sheraton 3 & 5 |
|--|--|---|
| | | <p>1.45pm -2.00pm Opening Address: Cheah Kok Hoong - OM Chairman & Group CEO/Director Hitachi Sunway Information Systems Sdn. Bhd. Raymond Devadass - Organising Chair & CEO – Daythree Business Services Sdn. Bhd.</p> |
| <p>2.00pm – 3.00pm</p> | <p>Keynote II</p> <p><i>Driving and Catalysing Digital Transformation with Blockchain</i> by NEM Blockchain Malaysia</p> <p>Speaker: Andy Roy Sian - NEM Malaysia's Director or Business Development - Public Sector</p> <p><i>The evolution of internet services and smartphones have produced a generation of prosumers that are digitally-savvy and demanding. Enterprises these days find it hard to serve their needs and wants through traditional methods. The situation has forced enterprises to transform themselves into a digitally-focused organisations by designing innovative business strategies and adopting disruptive technologies such as Blockchain. Blockchain technology is the distributed ledger technology that powers Bitcoin, XEM, Ethereum and more than 1,400 other digital currencies in the world today. All these transaction records on the Blockchain are protected with sophisticated encryption technology. This is radically changing the way business is being conducted globally and for enterprises in Malaysia, the time is ripe for them to adopt Blockchain technology into their existing and future products and services</i></p> | <p>2.00pm – 2.30pm Keynote: Shifting Gears: Accelerating the Pace of Change</p> <p>The turn of the decade will move the world further into the Digital Age. Despite recognizing the importance of disruptive technologies, there is a wide variation in how aggressively organisations have embraced it. Early adopters have been swift to build-up talent bases and are beginning to explore disruptive opportunities. Many more organizations are only just beginning to conduct small-scale experiments. The good news is that it's not too late. Organisations across industries will be able to accelerate the pace of change.</p> <p>Speaker: Prof. Dr. Saravanan Muthaiyah - Professor, Faculty of Management, Multimedia University</p> <p>2.30pm – 3.00pm - Panel Session I Digital Leaders: Facing the New Normal</p> <p>Disruption is not a business model that organisations can adopt or plan; rather, they can prepare themselves for mitigating such disruptions. If an organisation overlooks a trend or technology, there is a risk that its competitors will move faster by following that trend or technology. The decision to take this strategic risk has become a top priority for companies. While companies want their CEOs and team to evaluate strategic risks of adopting new technologies, the challenge with such risks is that often there is no historical information to analyse impact. These risks, if spotted early and mitigated well, can be game-changing, but if followed late then it becomes difficult to gain ground from competitors.</p> <p>Moderator: Teoh Joon Leng - CEO & Founder, AGOS Asia</p> <p>Panelists: Anoob Vettath - Chief Executive Officer, SRG Asia Pacific Sdn Bhd Prof. Dr. Saravanan Muthaiyah - Professor, Faculty of Management, Multimedia University</p> |

| TIME | PIKOM LEADERSHIP SUMMIT @ Ballroom 1 | SMART SOURCING SUMMIT @ Sheraton 3 & 5 |
|-----------------------|--|---|
| 3.00pm – 3.45pm | <p>Keynote III</p> <p><i>Exploring The Universe At The Highest Energies</i></p> <p>Speaker: Ong Chin Seong, Managing Director & CEO of Powerware Systems Sdn Bhd & Treasurer of PIKOM</p> <p>Exploring The Universe At The Highest Energies On 10 Oct 2018, 200 scientists from 11 countries around the world celebrated the inauguration of first largest gamma ray telescope in the world at La Palma island. It also mark a significant advancement for mankind to unlock mysteries of our universe since this telescope extend the capability to reach cosmological distances and weak sources ever done before. Come and find out how a Malaysian company like Powerware Systems Sdn Bhd involves in working with the scientists to explore the universe.</p> | <p>3.00pm – 3.30pm Panel Session II - People First: A New Mantra for Digital Age</p> <p>We are seeing an important new shift as the technology revolution begins to put people first simply because, as businesses become digital, their people and cultures must become digital, too. High performing organisations of the future won't merely consume more technology, but will also enable their people to accomplish more with technology. The pace of technology change will increase rapidly at an unprecedented rate over the next few years and will create new corporate cultures that use technology to enable people to constantly adapt and learn, create new solutions, drive change, and disrupt the status quo. Businesses quite simply need to foster a culture within an organization to embrace change rather than react to change or be disrupted by technology.</p> <p>Moderator: Phil Captain - CEO & Founder of NexDrone</p> <p>Panelists: Kurt Bergmans - Head of Global IT Service Operations, BP Business Service Centre Asia Arun Kumar - Trainer, Speaker & Facilitator, Leaderonomics Kannan Rajaratnam - Head of Customer Experience, Zalora SEA</p> |

SUMMIT PROGRAMME

| TIME | PIKOM LEADERSHIP SUMMIT @ Ballroom 1 | SMART SOURCING SUMMIT @ Sheraton 3 & 5 |
|-----------------------|---|--|
| 3.45pm – 4.30pm | <p>Panel Session III</p> <p>Commercializing Innovation (How To Avoid Becoming A Taxi Cab In The Age Of Uber) Powered by GrowthX Academy</p> <p>Moderator: Ganesh Kumar Bangah, PIKOM Chairman</p> <p>Panelists: Sean Sheppard, Founding Partner of GrowthX Andrew Goldner, Founding Partner of GrowthX</p> <p>The biggest challenge to companies working to create a thriving innovation ecosystem is that they are missing the "how":</p> <ul style="list-style-type: none"> • How to accelerate market development (not just product development) • How to profitably develop the talent to succeed in the innovation economy • How to meaningfully engage with large corporations • How to invest sovereign wealth in a way that helps founders succeed <p>This panel will explore these challenges and provide answers and a roadmap to address the "how".</p> | <p>3.30pm-4.00pm</p> <p>Panel Session III -Transformation Impact Disruptive Innovation in the Shared Services Space</p> <p>In recent years organizations have ventured into digitalizing their business to create a seamless customer interaction. In order to optimize the outcome of these efforts many companies are handled by shared services organizations. McKinsey research suggests that companies, by digitizing their shared-services organizations, can achieve significant savings in both time and money, up to 50 percent increases in efficiency in some back-office functions. Research suggest that most companies are not ready for a full scale digital disruptive Innovation. Such transition will face challenges relating to processes and work flow, talent and skills development and operating models, integrating legacy systems with the newer digital technologies. This panel will discuss on the transformational impact on these disruptive technologies.</p> <p>Moderator: Michael Warren - <i>Director of Strategy, Advisory & Services, Invest KL</i></p> <p>Panelists: Carina Lim - <i>APAC Controller and Director of Finance Shared Services, Hitachi Vantara</i> Andy Gascoigne – <i>CEO, AIG Technologies & Head of APAC Service Delivery</i> Nickolay Georgiev – <i>Senior Director, DHL APAC SSC</i></p> |

SUMMIT PROGRAMME

| TIME | PIKOM LEADERSHIP SUMMIT @ Ballroom 1 | SMART SOURCING SUMMIT @ Sheraton 3 & 5 |
|--------|---|--|
| | | <p>4.00pm-4.30pm Panel IV: Digital Malaysia - Strengthening Malaysia's Position as a GBS Hub</p> <p>Disruptive influences are changing the way Global Business Services (GBS) operates. GBS is a significant employer In Malaysia and to remain in this position it is important that the focus for GBS within organisations shifts to higher value-add services leveraging on the opportunities created by digital influencers such as robotics and artificial intelligence (A.I.). This exciting new path requires a fundamentally new vision for GBS across all markets. With the introduction of Malaysia Digital Hub, the local and global communities can now leverage these benefits that our country has to offer. This panel will deliberate on what matters the most in further strengthening Malaysia as a Digital GBS Hub.</p> <p>Moderator: Bobby Varanasi - CEO - Matryzel Consulting</p> <p>Panelists: Hew Wee Chong - VP Investment & Industry Development – MDEC David Wong Nan Fay - Chairman – ASOCIO Zulfiqar Zainuddin - Managing Director, i2M Ventures</p> |
| 4.30pm | Tech Outlook for 2019 | |
| 5.00pm | Organizing Chair Executive Summary | |